

# Welcome to Hollywood Casino Perryville!

During these extraordinary times, we continue to take the utmost care to ensure your visit is a safe one. When you arrive, you'll notice many enhanced safety and cleaning procedures that have been implemented throughout the entire Casino and The Greene Turtle, including those listed below. Our team is working hard to make sure you visit to Hollywood is good, clean, fun!

## Health & Safety

- All customers are required to wear face masks
- Slot machines, table games and all high touch areas will be cleaned throughout the day
- Hand Sanitizer is available throughout the casino
- · All employees and guests will have their temperature checked daily
- All employees will be wearing face masks or face shields
- Thermal cameras will identify anyone with an elevated temperature. We will kindly ask you to step aside for further evaluation should your temperature exceed 100.4 degrees

### Social Distancing

- Machines have been disabled to promote social distancing
- · Limiting seating at table games
- We ask that all guests maintain 6ft spacing between you and other guests

#### Modifications to service

- Self-serve beverage stations will be non-operational with cocktail servers providing all beverages
- Beverage service will be under restricted hours per guidance of the Maryland Governor's office
- The Greene Turtle and The Greene Turtle Express will be operating under modified hours
- The Greene Turtle is open to all ages for dining
- Poker room is open under modified hours with distancing enforced
- Off-Track Betting is operating under normal hours
- · Valet service will be unavailable at this time
- Rodeo Drive Gift Shop will be closed until further notice
- Sunset Bar will be open

## The Greene Turtle and Greene Turtle Express

- Revised layout to allow 6ft of distancing between tables
- High touch areas cleaned every 30 minutes with menus and other single use items cleaned after each use
- Hand sanitizer available
- Revised service protocols in food prep and delivery

On behalf of the entire Hollywood Casino Perryville Team, thank you for your continued cooperation and understanding.

Thank you and we'll see you soon,

Matt Heiskell General Manager

